

## Automotive Axles Limited <a href="Quality Policy">Quality Policy</a>



To be a world class organization whereby we are committed to:

> Exceed business plan objectives, Customer expectation & Shareholders expectation

## Through:

- Total Human resource involvement
- Providing customers with the highest level of safety in all our products
- Providing exceptional services
- Innovation and Continual improvement

## **Quality Objectives**

- **1. Achieve Customer Satisfaction** through supply of the state of art products/ services to meet and exceed Customer expectations for Technology, Quality Cost, Delivery and Responsiveness.
- **2. Committed and focused on world-class Quality** and Warranty performance in all aspects of our operations from engineering to manufacturing.
- **3.** Continually lead in the. **New Product Development** with innovative solutions, focused on Product Safety throughout, product design, manufacturing & supply chain.
- **4.** Continually improve **Human Resource Systems** and practices through Training, Empowerment and Motivation to achieve Total Employee Involvement, Teamwork and Respect for each other.
- **5. Establish Bench Marking Practices** to Outperform competitors strategies and enhancing customer loyalty with differentiated products, superior service and competitive pricing.
- **6.** Exceed our **financial and growth** objectives through aggressive implementation of our Business Plan.
- **7.** Continually improve **Environment, Health, Safety** & community development and related practices.

Kumaradevan S Sr. Vice President & Whole time Director

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